

WHAT IS CLAIMED IS:

3/27/77

1. For use with an automated call placement system having a switching service unit, a call monitoring unit capable of monitoring a selected one of lines coupled to said switching service unit, comprising:

a recorder, coupled to said call monitoring unit, that monitors a call carried on said selected one of said lines and creates a recording of said call on a storage medium associated therewith, said storage medium being of finite capacity thereby causing said recording to be subject to eventual overwriting; and

a recorder controller, coupled to said recorder, that audibly reproduces said call to a user in real time and allows said user to preserve said recording to delay said overwriting.

2. The system as recited in Claim 1 wherein said recorder controller allows said user to preserve said recording to prevent said overwriting.

3. The system as recited in Claim 1 wherein said recorder is a digital recorder.

4. The system as recited in Claim 1 wherein said storage  
medium comprises a disk.

5. The system as recited in Claim 1 wherein said storage  
medium contains a plurality of recordings arranged in directories  
according to a date on which said recorder created said plurality  
of recordings.

6. The system as recited in Claim 1 wherein said recorder  
controller is an ADSI-capable device.

7. The system as recited in Claim 1 wherein said recording  
is subject to overwriting on an aged basis.

8. For use with an automated call placement system having a switching service unit, a method of making a recording of a conversation occurring on a selected one of lines coupled to said switching service unit, comprising:

monitoring a call carried on said selected one of said lines;  
creating a recording of said call on a storage medium, said storage medium being of finite capacity thereby causing said recording to be subject to eventual overwriting; and

audibly reproducing said call to a user in real time with a recorder controller; and

allowing said user, with said recorder controller, to preserve said recording to delay said overwriting.

9. The method as recited in Claim 8 wherein said recorder controller allows said user to preserve said recording to prevent said overwriting.

10. The method as recited in Claim 8 wherein said recorder is a digital recorder.

11. The method as recited in Claim 8 wherein said storage medium comprises a disk.



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15. An automated call placement system (ACP), comprising:

2 a switching service unit;

3 a plurality of stations coupled to said switching service

4 unit;

5 a call monitoring unit capable of monitoring a selected one of

6 lines coupled to said switching service unit;

7 a storage medium associated with said call monitoring unit;

8 a recorder, coupled to said call monitoring unit, that

9 monitors a call carried on said selected one of said lines and

10 creates a recording of said call on a storage medium, said storage

11 medium being of finite capacity thereby causing said recording to

12 be subject to eventual overwriting; and

13 a recorder controller, coupled to said recorder, that audibly

14 reproduces said call to a user in real time and allows said user to

15 preserve said recording to prevent said overwriting.

2 16. The ACP as recited in Claim 15 wherein said recorder is

a digital recorder.

2 17. The ACP as recited in Claim 15 wherein said storage

medium comprises a disk.

18. The ACP as recited in Claim 15 wherein said storage  
2 medium contains a plurality of recordings arranged in directories  
3 according to a date on which said recorder created said plurality  
4 of recordings.

19. The ACP as recited in Claim 15 wherein said recorder  
2 controller is an ADSI-capable device.

20. The ACP as recited in Claim 15 wherein said recording is  
2 subject to overwriting on an aged basis.

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3        ~~21.~~ A system for managing deletion of files stored in a  
4 storage unit, comprising:

5            a file structure including directories, each of said  
6 directories designated to contain only files created during  
7 particular periods of time; and

8            a controller, associated with said storage unit, that recovers  
9 storage capacity in said storage unit by deleting an entire one of  
10 said directories based on said particular periods of time.

11           22. The system as recited in Claim 21 wherein said files are  
12 recordings created during said particular periods of time.

13           23. The system as recited in Claim 21 wherein said controller  
14 deletes an oldest one of said directories.

15           24. The system as recited in Claim 21 wherein said particular  
16 period of time is one day.

17           25. The system as recited in Claim 21 wherein said storage  
18 unit is a disk storage unit.

